**Clifford Butler**

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**PROFESSIONAL SUMMARY**

Analytical and data-driven business analyst with over 7 years of progressive experience in supporting process improvement, analyzing business operations, and working with data visualization. Proven excellence in utilizing SQL and Python scripts to drive efficiency and reduce costs. Strong background in customer interaction complemented with 5 years of leadership and management experience.

**SKILLS**

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| * Continuous Process Improvement * Data Visualization; Tableau, Excel * Programming; Python, Git, HTML | * Big Data; Teradata, SQL * Effective Communication * Strategic Analytical Planning | * Business Intelligence * Root Cause Analysis * Statistical Analysis |

**EXPERIENCE**

**Business Analyst, Industrial Engineering** January 2019-Present

*Boeing* | Renton, WA

* Facilitated continuous improvement initiatives with successful changes affecting manufacturing and operations.
* Streamlined and automated internal processes with Python scripts to improve overall workflows.
* Analyzed large dataset pertaining performance and reduced manufacturing costs by $100,000 in 2019 through alleviating redundant tasks.
* Worked with Teradata SQL and Tableau to track KPIs and identify unnecessary processes, resulting in $250,000 operating cost savings.
* Prepared reports detailing data analysis as well as prospective solutions, benefits, and costs.

**Business Analyst, Digital Operating Center** 2015-2019

*Allstate Insurance* | Bothell, WA

* Created visual representations of insurance claim data and relationships, using Tableau dashboards to highlight desired aspects of key financial and performance indicators.
* Conducted root cause analysis to formulate countermeasures to business missteps and improve operations.
* Monitored program KPIs, used SQL to gather large datasets and drafted reports to inform senior management on performance.
* Prepared reports and presentations detailing business development activities, metrics and KPIs.
* Explained technical concepts to non-technical staff members in easy to understand language and concepts.

**Manager** 2008-2015

*MarLu Investment Group* | Federal Way, WA

* Executed new training initiatives to improve skills and develop leaders from within.
* Determined efficient work schedules for the team on a weekly basis to keep the project moving and each shift properly staffed.
* Oversaw completion of productivity goals and educated employees on established company processes.
* Automated office operations, managed client correspondence and tracked records.
* Participated in strategic planning, P&L overview, and annual budget processes.

**EDUCATION**

**Master of Business Administration** 2018

Western Governors University | Salt Lake City, UT

**Bachelor of Arts in Business Management** 2014

University of Washington | Tacoma, WA